

ABB DRIVE SERVICES

# **Spare Parts**

# Service product description

Genuine spare parts for ABB drives allow you to continue operation fast and reliably in case of a failure. Parts are delivered in one package, so that you get all the material you need for the installation.

#### Value to customer

- Genuine spare parts mean trouble-free process
- ABB's global network allows efficient delivery of spare parts, wherever they are needed

#### Service includes

- Original spare parts for defined purposes
- Packaging the spare parts according to the material need
- Instructions for installation
- Accessories for installation (e.g. connectors and
- Delivering the parts to the site
- Warranty for the ordered parts

## Service does not include

Installing spare parts or repair work

### **Customer responsibilities**

- Selecting the correct spare parts for the purpose (ABB can provide tools to support this)
- Submitting the order for spare parts
- Following the installation instructions and using a qualified engineer to change the parts
- Registering the service event
- Recycling the old material

### Other terms

Other terms according to the agreement between ABB and the customer

