

## ABB Analytical – Repair Request

**TO:**

**ABB Automation GmbH**  
Repair shop  
Stierstädter Straße 5  
60488 Frankfurt, Germany

**CONTACT:**

Mrs. Katrin Pfennig / Mr. Thomas Müller  
Tel.: +49 (0) 69 7930 4746 / -52  
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E-Mail: [repair-analytical@de.abb.com](mailto:repair-analytical@de.abb.com)

**Identification of warranty case**

Repair shop notification number (if available):	
Type of product (analyzer series and module): *)	
Factory fabrication no. (3.xxxxxx.y): *)	
Have you been in contact with ABB Analytical in Germany in front of this warranty case? If yes, with who?	

**Identification of end user notification**

Local ABB organization: *)	
End user and country: *)	

**Description of fault (please tick, and attach pictures if possible)**

<input type="checkbox"/> Drift at zero point (please specify below)	<input type="checkbox"/> Drift at span point (please specify below)
<input type="checkbox"/> Noise / instability	<input type="checkbox"/> Application problem
<input type="checkbox"/> Leakage	<input type="checkbox"/> Software error
<input type="checkbox"/> Hardware error	<input type="checkbox"/> Other problem (please specify below)
Details:	
<b>Information: A non-existent error description causes higher inspection expenses</b>	

**Decontamination declaration**

A ( ) The above equipment has not been in contact with any material which is hazardous to health.
B ( ) The above equipment has been in contact with the material(s) noted below but that it has now been completely de-contaminated and is now safe to handle and dismantle without any special precautions. Material(s) which have been in contact with this equipment:  <div style="text-align: right;"><hr/><hr/><hr/></div>
C ( ) If A) or B) are not applicable full instructions for the safe handling of this equipment for disposal must be supplied.

Company address: *)	
Last name:/ tel. No.: *)	
Date:/Signature: *)	

**Information: No investigation or repair without receiving a complete filled and signed Repair Request of the customer.**

**\*) Please always fill. Please also always fill out attached decontamination declaration. Otherwise the case will not be handled.**