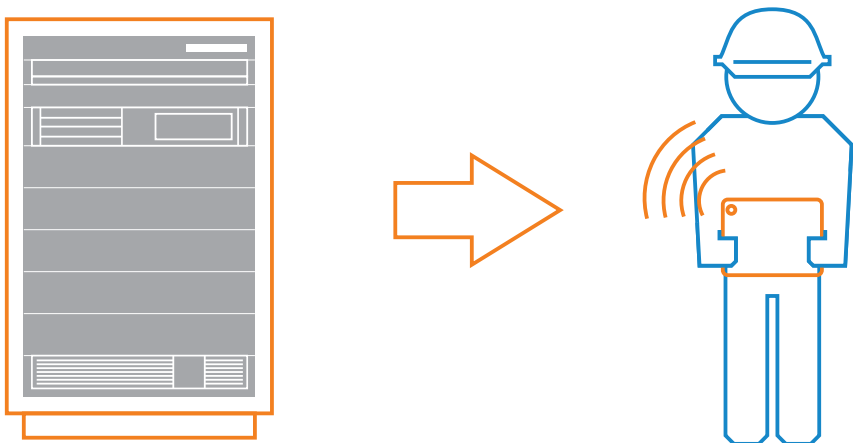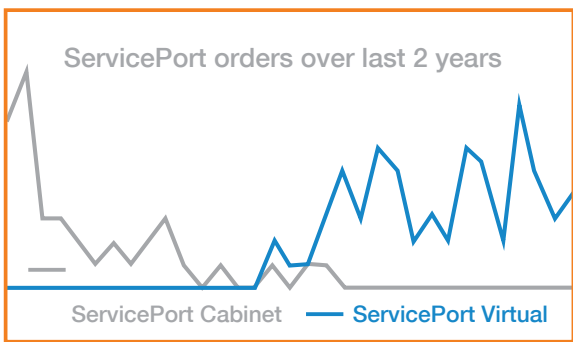# Focus on the Service.
Not the Port.

People say, **"Why is ServicePort a cabinet?"** We say, **"Because some customers like it that way."**

But ServicePort's not furniture. It's how our service people help customers identify and address equipment and process issues, so production keeps running.

Most don't get the cabinet. Some want a plant-worthy server with racks for more services. But most want ServicePort software installed on servers, workstations and in virtual environments. It's easier that way.

Because what really matters is that with advanced services powered by ServicePort, **nearly $60 million of value is delivered annually to customers** through increased equipment and process availability.

See how ServicePort delivers value below.

ServicePort orders over last 2 years

ServicePort Cabinet — ServicePort Virtual

ServicePort by the numbers:

137 Advanced service engineers using

228 ServicePorts with

313 operational service channels and

145 more in the delivery pipeline at

166 customer sites in

38 countries representing

8 industry segments applying

11 standardized advanced services developed from

15 patents driving

60,000,000+ USD of annual value to customers

Services powered by ServicePort include:

- ✓ System 800xA Performance Service
- ✓ Cyber Security Monitoring Service
- ✓ Harmony Performance Service
- ✓ Hoist Performance Service
- ✓ LV Drives Performance Service
- ✓ Loop Performance Monitoring Service
- ✓ Loop Tuning Accelerator Service
- ✓ QCS Performance Service
- ✓ QCS Transition Performance Service

Website | Video