

Helping customer to secure production quality at peak

Lifecycle management: 5-years Measurement Care agreement to maintain a food and beverages customer's fleet of instruments



Customer needs

The customer needs to secure breakfast and snack quality. They needed an experienced instrumentation service provider for their 1,000 devices (flow, pressure, continuous water analysers, recorders and controllers).

ABB's scope

ABB offered rapid response, preventive maintenance and access to repair facilities. ABB manages devices lifecycle status using installed base mapping.

Customer benefits

- 1.Ability to service ABB and third party installed base
- 2.Immediate availability of calibration/ verification certificates
- 3.Access to ABB infrastructure (repair workshop, flow rig)