

ABB MEASUREMENT & ANALYTICS | PRODUCT GUIDE

Repair services

Load cells, gauges and flatness systems



From simple spares replacements to complete overhaul ABB Local Service Centers offer the perfect environment to repair your product

Measurement made easy

Tested and repaired products back to normal operation

Genuine spare parts

Using genuine spare parts, your load cells, gauges and flatness systems will continue to operate as designed. The product is repaired according to the original specification.

Up to 2 years warranty

ABB provides a 2-year warranty for repaired load cells, sensors and gauges, and a 1-year warranty for replaced components.

Cleaning, inspection and testing

Before repair, the products are thoroughly cleaned, and after repair, tested in different conditions. Test conditions are dry condition, wet condition or calibration press depending on type of product and repair.

Local Service Centers

The ABB Local Service Centers in Asia, America and Europe offer a consistent approach to the repair process.

Certified and well-trained specialists equipped with necessary testing and calibration equipment vouch for high-quality repair and testing as well as trouble-free use of repaired products.

Measurement Care



Repair services cycle



Product failure



Check serial number

Locate the serial number to help quick product identification.



Call your local ABB

ABB provides details of your nearest local service center.



Send broken product to ABB or request on-site repair

Once ABB receives your product or module, your contact person will send you a repair quotation. Stressometer systems can sometimes be repaired on-site in your rolling mill.



Workshop repair

ABB repairs your product only with genuine spare parts. If other maintenance is needed, ABB will contact you with recommendations.



Repaired product dispatched

After cleaning, repair and testing, the repaired product is packed and shipped back to you.



Product is running

Your product is fully operational with all repair work under warranty.



ABB service report

A detailed service report, including recommendations for future actions, is provided.

To find your local ABB contact, visit:

abb.com/contacts