

ABB MEASUREMENT & ANALYTICS | PRODUCT GUIDE

# Service package

# NGC / PGC1000



Comprehensive after sales support to secure long-term measurement accuracy

Measurement made easy

Service solutions for NGC / PGC1000 series

## Why ABB?

ABB is a leader in providing emission-compliant solutions. Working with ABB ensures your continuous natural gas analyzers really do operate continuously.

## Our goal

Provide professional service support, so you can focus on your business.

## **ABB** service offering

A comprehensive after sales service program to ensure reliable and accurate natural gas analysis.

Get your process running without unplanned stoppages with rapid response services.

Reliable maintenance plan and professional spare parts management to extend the lifetime of your NGC / PGC1000.

Advanced health check at pre-defined intervals to minimize downtime.

Maintenance



Spares parts management



Measurement Care



## ABB's comprehensive service portfolio

### NGC / PGC1000 service package



#### Commissioning

Trouble-free start-up by a global network of factorytrained experts to ensure process reliability.



#### Preventive maintenance

Certified professionals performing inspections, cleaning and parts replacements at pre-defined intervals – annually, half yearly or every quarter.



### Extended warranty (1 year)

For peace of mind access an additional year of warranty on products commissioned by ABB.



#### **Calibration services**

We will calibrate the measured components at pre-defined intervals to meet regulatory compliance.



### **Technical support**

Get expert advice over the phone should your NGC / PGC1000 fail. One call to learn how your process can return quickly back to normal.



#### **Training**

Access eLearning, site / classroom training and qualify your staff to operate on NGC / PC1000. A skilled workforce is your plant's best asset.



### Corrective maintenance

Get on-site support from a NGC expert within a guaranteed time frame to solve the issue.

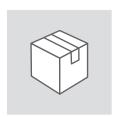


ABB can bundle these services within a tailor-made service agreement to meet your needs.



# Remote condition monitoring

Provides system health checks and remote troubleshooting through secure remote connection.



### Spare parts management

Stress-free – original parts and consumables for any emergency or scheduled service, 365 days a year.