

Service package

PGC5000



Advanced services to maximize product availability and performance

Measurement made easy

Service solutions for
PGC5000 series

Why ABB?

ABB is a leader in providing process solutions. Working with ABB ensures your gas chromatographs really do operate continuously.

Our goal

Provide professional service support, so you can focus on your business.

Maintenance



Spares parts
management



Measurement
Care



ABB service offering

ABB provides after sales support tailored to your needs.

Assistance during commissioning and installation phase plus maintenance plan to secure product performance and extend product lifetime.

Our specialized service engineers can monitor PGC5000 performance remotely, minimizing unexpected downtime and providing accurate diagnosis in case of failure.

All services can be combined into a Measurement Care service agreement based on the level of support you need:

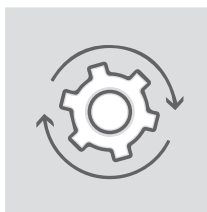
- Rapid response
- Lifecycle management
- Performance improvement

PGC5000 service package



Commissioning

Trouble-free start-up by a global network of factory-trained experts to ensure process reliability.



Preventive maintenance

Certified professionals performing inspections, cleaning and parts replacements at pre-defined intervals – annually, half yearly or every quarter.



Extended warranty (1 year)

For peace of mind access an additional year of warranty on products commissioned by ABB.



Calibration services

We will calibrate the measured components at pre-defined intervals to meet regulatory compliance.



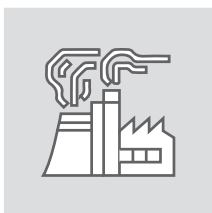
Technical support

Get expert advice over the phone if a PGC5000 fails. One call to learn how your process can return quickly back to normal.



Training

Access eLearning, site / classroom training and qualify your staff to operate on PGC5000. A skilled workforce is your plant's best asset.

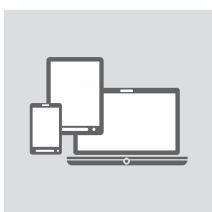


Corrective maintenance

Get on-site support from an PGC5000 expert within a guaranteed timeframe to solve the issue.

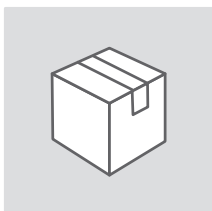
Measurement care

ABB can bundle these services within a tailor-made service agreement to meet your needs.



Remote condition monitoring

System health checks and remote troubleshooting through secure remote connection.



Spare parts management

Stress-free – original parts and consumables for any emergency or scheduled service, 365 days a year.

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To find your local ABB contact, visit:

abb.com/contacts

For more information visit:

abb.com/measurement

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