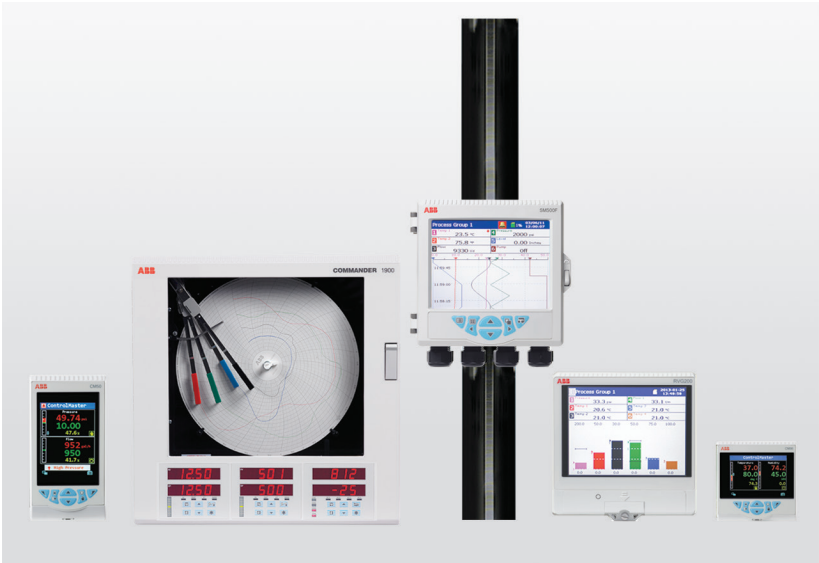


Recording & Control

Instrument webserver and software tools compatibility



Measurement made easy

CM50, C1900, SM500F, RVG200, CM30

Introduction

This publication describes the Recording & Control instruments' webserver compatibility with available internet browser programs and the Recording & Control software tools' compatibility with Windows operating systems.

Versions shown as compatible in this document have been fully tested. Use with other versions shown as incompatible or not tested is not recommended.

Action

- | | |
|--|--|
| <input type="checkbox"/> Implement when fault reported | <input type="checkbox"/> Implement at next service |
| <input checked="" type="checkbox"/> Information only | <input type="checkbox"/> Recall instruments |

Instrument web server compatibility

Program	Instrument type					
	SM500F*	SM3000	RVG200	ControlMaster	SM1000 (obsolete)	SM2000 (obsolete)
Internet Explorer	✓ (IE9, 10 & 11)	✓ (IE9, 10 & 11)	✓ (IE10 & 11 only)	✓	✓ (IE9, 10 & 11)	✓ (IE9, 10 & 11)
Google Chrome	✓ (tested with 52.0.2703)	✓ (tested with 47.0.2526.111)	✓ (tested with 52.0.2703)	✓	✓ (tested with 47.0.2526.111)	✓ (tested with 47.0.2526.111)
Mozilla Firefox	✓ (tested with 47.0.1)	✓ (tested with 43.0.4)	✓ (tested with 43.0.4)	✓	✓ (tested with 43.0.4)	✓ (tested with 43.0.4)
Safari	✓	✗	✓ (smart phones, tablets)		✗	✗
Microsoft Edge	✓	✗	✓		✗	✗
Opera	✓ (tested with 34.0)	✓ (tested with 34.0)	✓ (tested with 34.0)	✓	✓ (tested with 34.0)	✓ (tested with 34.0)

* For Internet Explorer versions 9 and above, the instruments IP address must be added to the **Compatibility View** settings as a valid web site to enable the page to refresh.

Software program compatibility

Operating system	SM500F PC Config tool	SM3000 PC Emulator	RVG200 PC Config tool	DataManager Pro (1.7.0 onwards)	RVG200 Custom View Editor	CM upload/ download program	ConfigPilot	CM IrDA Downloader	C1300 PC Config tool	Commander PC Configurator
Windows XP	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Windows 7 (32 Bit)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Windows 7 (64 bit)	✓	✓	✓	✓	✓	✓	✓	✓		✗
Windows 8.1 (32 bit)			✓	✓	✓	✓	✓	✓		✗
Windows 8.1 (64 bit)			✓	✓	✓	✓	✓	✓		✗
Windows 10 (32 bit)				✓	✓	✓	✓			✗
Windows 10 (64 bit)				✓	✓	✓	✓			✗
Windows Server 2008				✓						
Windows Server 2012				✓						

Key

✓ = Tested and compatible

✗ = Tested and not compatible

Blank = Not tested – compatibility unknown

Acknowledgments

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