

Technical Support

Fast asset recovery with direct access to ABB's expertise



ABB Technical Support helps you to maximize your asset uptime with access to ABB technical experts in motors and drives. Our experts ensure a rapid resolution time with assisting you to maintain your critical operations.



Fast recovery maximizing your asset uptime

Having your problems solved quickly and efficiently ensures your operations runs smoothly with reduced maintenance time and cost.



Prioritized access to ABB experts in case of emergencies

With a service contract you ensure priority and access to Technical Support 24/7.



Single point of contact whenever you need it

Your single point of contact at ABB assists you with extensive technical competence and data-driven advice. If your case requires deeper investigation it is escalated to the higher level of expertise.

Technical Support

Service delivery



Asset support needed

You want technical assistance or rapid troubleshooting advice. You do not exactly know why the asset is not operating properly or you have other technical issues.



Contact technical support center

Describe the issue (by telephone, email or chat) and you will get quick assistance.



ABB expert helps you resolve the issue

An ABB-certified engineer guides you through the topic until your issue is resolved. If the case requires deeper investigation, it is escalated to the higher level of expertise or on-site support can be recommended.



Optional on-site support

If you need on-site support, a local ABB-certified engineer can be dispatched to help you. This service is charged separately or based on agreement.



Case resolved

For more information, please contact your local ABB representative or visit:

new.abb.com/service/motion/recovery-services/technical-support

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